

## **MCERTS Bulletin 11**

### **Failed sites and dispensations**

If a site fails to meet the MCERTS requirements, there are two possible options:

#### **Carry out remedial work**

- The Operator carries out the remedial work identified by the MCERTS Inspector to bring the site into conformity with MCERTS requirements
- The MCERTS Inspector conducts a re-inspection to confirm that the site is now in conformity with MCERTS requirements (the re-inspection must be conducted by the same MCERTS Inspector)
- Provided that the MCERTS requirements are met, the MCERTS Inspector provides the Operator with an MCERTS Inspection report confirming that the site now meets the MCERTS requirements
- The Operator can then apply to Sira for an MCERTS Site Conformity Inspection Certificate

#### **Apply for a dispensation**

- In exceptional cases an application can be made to the local Environment Agency area office for a dispensation. This will require a cost/benefit business case to be produced. A copy of the (non-compliant) MCERTS Inspection report shall be included with the application for a dispensation. The report shall confirm why the site does not meet the MCERTS requirements, the likely effect of the deficiency on the total daily flow records and include details of the suggested remedial work required to remedy the situation
- Provided that the Agency agrees with the submission the Operator will be issued with a dispensation for the site in question. The dispensation will include a reference to the (non-compliant) MCERTS Inspection report. The Agency may also wish to discuss the matter with the MCERTS Inspector to clarify any points prior to making a decision
- The Operator then makes an application to Sira which shall include:
  - The (non-compliant) MCERTS Inspection report
  - A copy of the dispensation issued by the Agency
  - Evidence that the MCERTS QMS requirements have been met
  - The fee (currently £120 for Water Utilities and £180 for EPR sites)

On receipt of the application, Sira will review the evidence submitted, including the dispensation issued by the Agency. Sira will issue an MCERTS Site Conformity Inspection Certificate to the Operator. The certificate will contain a reference to the dispensation.